

CAMS-ii iMobile Branch

The iMobile Branch allows your members the ability to access their accounts anytime, anywhere using mobile devices. This service provides access to member accounts 24 hours a day. Members with a browser-based mobile phone can:

- View and Monitor Account Activity
- Check Account Balances
- Transfer Funds Between Eligible Accounts
- Pay or Schedule Bill Payments
- View Electronic Documents*

* Available only on devices that are compatible with the iPhone™.

iMobile Benefits:

The CAMS-ii iMobile Branch provides a safe and secure way for your members to manage their eligible accounts wherever and whenever they want ... on their terms. It's easy, fast, and convenient!

How It Works:

The iMobile Branch interface was designed to minimize keystrokes while providing complete account access. From your credit union's Internet home page, simply provide your members with a link to the iMobile Branch. The system will automatically detect whether the member's device has a standard mobile browser or the enhanced interface for the iPhone™.

FAQs

How do my members know if their cell phone is "web-enabled"?

If they have a "mini-browser" or "wireless web" on their device's main menu, AND that feature has been activated, then it is web-enabled.

What limitations does the iMobile Branch have?

Unlike computer-accessible Internet Banking, the iMobile Branch Service uses standard mobile browsers, which cannot view electronic documents. A robust, but limited, transaction set is available.

Is the iMobile Branch secure?

YES! The iMobile Branch Service requires your member's login and password to access their accounts. It uses the same "high-security login" features as computer-based Internet Banking.

Can members register their mobile device to access their credit union accounts?

Members must register for Internet Banking on their personal computer. Once registered, any browser-based mobile device may be used. Note that dual-authentication security remains in effect.

Keep your members connected with the CAMS-ii iMobile Branch:

If you have any questions, please call CBS Sales at 800-759-2267, option 2.

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